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# **Better Care Together – Introduction and Update**

**Lancashire Health and Wellbeing Board  
16<sup>th</sup> July 2015**

Alex Gaw – Clinical Chair  
Andrew Bennett – Chief Officer  
Hilary Fordham - Chief Commissioning Officer

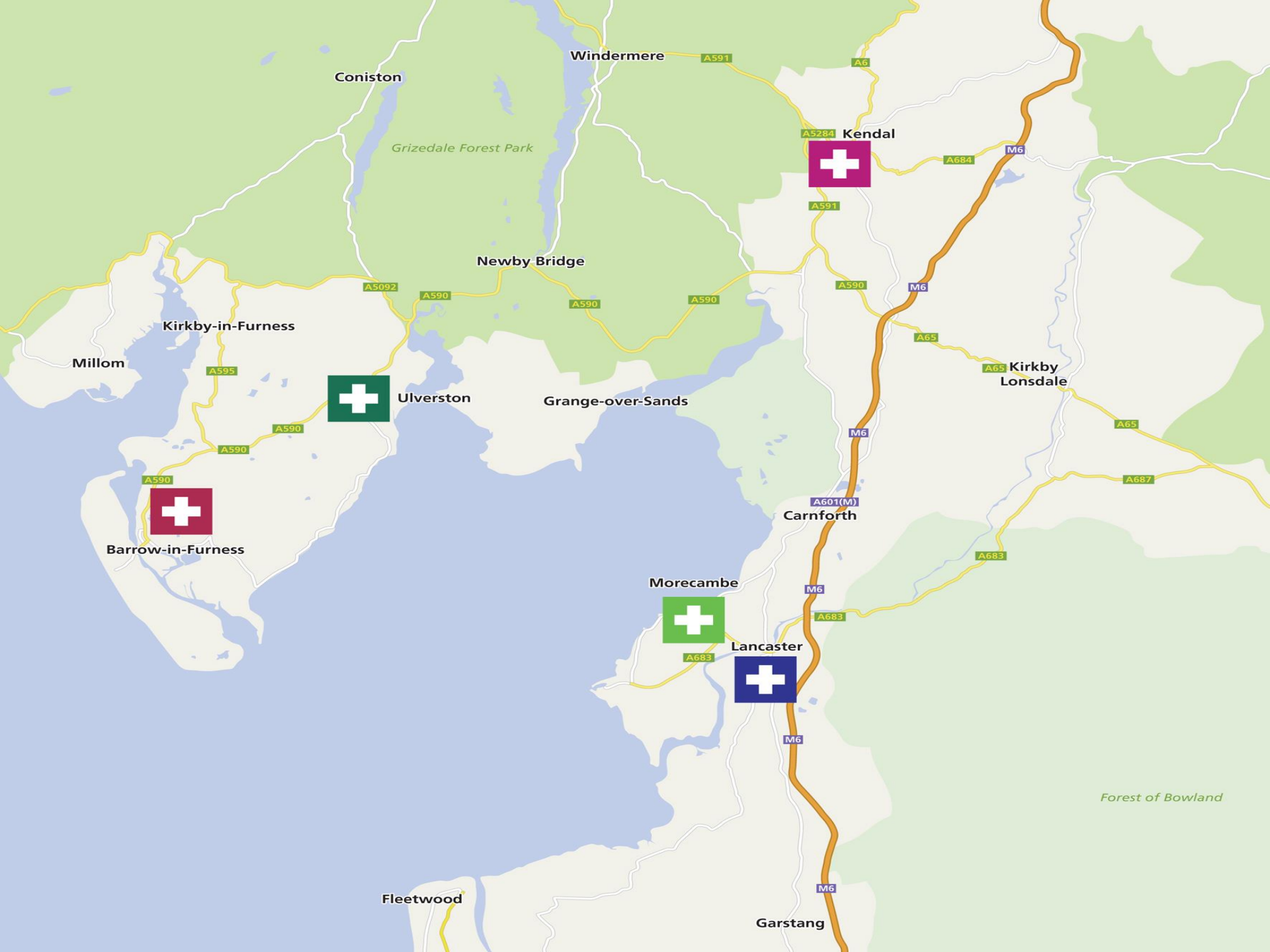
# Today



- Introduction to Lancashire North CCG
- Update on Better Care Together (BCT) in Morecambe Bay
  - Strategy
  - New Care Models (Vanguard)
  - Local Health and Wellbeing Partnership
  - Better Care Fund
- BCT and the Health and Wellbeing Board



- Established in April 2013
- Responsibility for commissioning services for 160,000 residents
- Covers the localities of Lancaster, Morecambe, Carnforth and Garstang
- 12 member practices
- Budget £200m pa
- Mixed range of demographic and health challenges
- **Part of Morecambe Bay: key partner in local health and care strategy Better Care Together**



# Better Care Together



- Development of a strategy began in 2012/3
- Aims to tackle our 3 key challenges:
  - Improving the sustainability of our services to meet the current and future health needs of our local communities
  - Improving the quality, safety and experience of patients using local health and care services
  - Reducing the financial deficit in the system
- Strategy presented to NHS E and Monitor – Oct 2014
- Implementation over 5 years

# Partners signed up



**North Lancashire Medical Services (GP Federation)**

**South Cumbria Primary Care Collaborative (GP Federation)**

# BCT Clinical Model



- **Integration of services** across primary, community, mental health, social and secondary care
- **Co-production of care with patients and communities**, with a strong focus on self-management, care planning and health improvement to keep people fit, well and independent for longer
- **A radically new out of hospital model, with the development of 12 multidisciplinary, integrated care teams** working in 12 natural communities, supporting those with long term conditions, frail older people and others at risk of admission
- **Urgent care rapid response teams and a care coordination centre** to form the bridge between community and hospital urgent care, helping patients move seamlessly and as quickly as clinically necessary in and out of hospital (e.g. for diagnostics or short term acute care) drastically reducing hospital admissions and mortality
- **Integrated children's services** working to the same model as adults services and integrated with the locality-based clinical teams
- **Smaller and safer hospitals**, still providing core essential services where needed (such as accident and emergency and maternity services).
- **Primary care working at scale**
- **Integrated pathways of care across the system**, with acute consultants working in the community supporting with education and skills enhancement and advice for complex cases; radically different ways of undertaking outpatient follow ups (such as patient initiated follow up); and referral management processes that support primary and community clinicians to improve decision making (e.g. through enhanced advice and guidance arrangements).

# Expected outcomes



- Fewer beds, emergency admissions, A&E attendances, outpatients
- Reduction and redistribution of workforce
- Improved patient experience e.g end to end pathways, fewer patient journeys, improved self management
- Reduction in financial deficit - £18m quantified
- Improved health and wellbeing of our localities



# New Care Models (Vanguard) and Better Care Together

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- Publication of “The Five Year Forward View” in Oct 2014
- Wide consensus about the need for change: promoting wellbeing and the prevention of ill-health, service integration through new care models, building common platform e.g. information sharing, workforce development
- Better Care Together one of 9 communities testing Primary and Acute Care Systems (PACS) new care model – (hybrid)
- Vanguard – opportunity for support to accelerate implementation of BCT (i.e. it is not a separate initiative)
- Challenge from the national team – “how radical can you be?”

# Our 'Vanguard' New Care Model



## So our New Care Model Vision is:

- **A whole system approach** with elements of PACS, MCP and small hospitals combined in an integrated model with a 'system leadership team' of clinicians and managers
- **Large scale** encompassing a population of 365,000, and covering a complex geography
- **Needs driven, with a population health focus and where new care models will be built alongside mobilised communities that take responsibility for their health and well-being**
- Designed to work within a **radically different financial system, based on a capitated budget** and a payment system which incentivises doing the right thing for patients and emphasises people remaining fit, well and independent at home
- Built on a **common platform** of integrated IT, use of digital technology, consistent approach to workforce, estates and service improvement
- ***An Accountable Care System to take responsibility for the whole health and care needs of our population working to a single set of objectives under a single delegated capitated budget***

# Vanguard next steps

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- Receive national resources to accelerate delivery
- Develop MoU between partners to define how we'll work together
- Talk with communities about their health
- Work with other Vanguards on approaches to measurement and evaluation

# Health and Wellbeing Partnership

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- Healthwatch
- Lancaster City Council – Councillor/Officer
- Third sector reps including CVS, Citizens Advice
- Public Health- *concerns about capacity*
- Divisional Police
- Divisional Fire and Rescue
- CCG – GP/Chief Officer/Manager
- *Would welcome a County Councillor*

# 2 Year Delivery Plan



# Better Care Fund



- Direction is consistent with BCT clinical model
  - Uses resources to integrate services
  - Builds on existing relationships
  - Designed to improve patient/carer/family experience
- Outcome measures are as used for BCT
- Need to share learning and evidence across Lancashire
- Clear governance in place for reporting progress to HWB – BCT Out of Hospital group

# BCT and the HWB Board

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- Health and Wellbeing is a fundamental part of the BCT Strategy
- Our work confirms the Board's emphasis on outcomes and effective relationships between organisations
- We need to agree what we mean by State as well as Place
- What would you want to know about the health and wellbeing of Morecambe Bay in 12 months time?

Any questions?